

Product Warranty Information

Thank you for purchasing this dependable power strips from us!

This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

Unless a different warranty period is otherwise stated for a particular model in the installation instruction or owner's guide provided with your purchase, for a period of 1 (one) year from the date of retail purchase by the original end-use purchaser, e-dustry, inc. (hereinafter referred to as the "Company") warrants that this product, when delivered to you in new condition, in original packaging, purchased either online directly from the Company, or from a Company's authorized reseller and used in normal conditions, is free from any defects in manufacturing, materials and workmanship.

The end-user is responsible for determining prior to use whether this device is suitable, adequate or safe for the use intended. The Company makes no representation or warranty as to the suitability or fitness of these devices for any specific application. The policy of the Company is one of continuous improvement. Specifications are subject to change without notice.

This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident; misuse, abuse or neglect; excess moisture; outdoor use; used in or around wet or potentially wet areas including, but not limited to, aquariums, saunas, showers and fountains; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

The Company will not pay for shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes. You must do the following to obtain the limited warranty service:

1. Contact us (visit www.X1UP.com for our contact info) to get a return authorization number (RMA #) for return and shipping instructions
2. Mark (RMA #) prominently on the outside of the carton. Cartons not bearing a return authorization number may be refused. Label and ship the product, freight prepaid, to the address provided
3. Must be accompanied by a detailed description of the problem encountered and proof of date and place of purchase

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE COMPANY'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR LOSS OF, DAMAGE TO OR CORRUPTION OF STORED DATA, OR FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH OUR PRODUCT.

This warranty is void if the product is altered in any way, and the label has been removed or defaced.

This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state or country to country. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

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